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Subject: Amendment  
Serial #10/670,976

Messages:

\*\*\*\*\*  
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Enclosed please find an Amendment for above patent application.

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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of:	Docket No.: AWK02-004
James Albert Fontana, et al.	Group Art Unit: 2121
Serial No.: 10/670,976	Examiner: Datskovskiy, Sergey
Filed: September 25, 2003	Date: July 18, 2006

FOR: SYSTEM AND METHOD FOR MAINTAINING TARGET RESPONSE  
TIMES IN BUSINESS METHODS

AMENDMENT

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

In response to Examiner's Office Action of June 27,  
2006, please amend the above-referenced case as indicated below.

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